

# THE HIGHLINE BY LINE

A NEWSLETTER FROM ARROWHEAD COOPERATIVE



## SOAKING UP THE RAIN

*Arrowhead Cooperative, in partnership with the Cook County Soil and Water District (CCSWD) and the Master Gardeners of Cook County, recently completed the installation of a rain garden at the Cooperative's headquarters in Lutsen, to proactively minimize stormwater runoff and pollution.*



*As part of our plan to pave the office parking lot this summer, Arrowhead Cooperative applied for and received a Great Lakes Sediment and Nutrient Reduction Grant from the CCSWD. Our primary goal was to find a solution to prevent sediment from entering Lake Superior. As concerned stewards of the environment and the beautiful lake, we wanted to do our part to ensure its pristine waters are clean for all of us to enjoy.*

A rain garden is specifically designed with a unique soil mix and a variety of suitable shrubs, grasses, and other plants to retain stormwater.

### RAIN GARDEN BENEFITS

- Prevents stormwater runoff from entering local waterways
- Allows runoff to soak into the soil, sediments to settle, and plants to absorb nutrients
- Filters pollutants before runoff enters the groundwater
- Prevents erosion
- Provides habitat for beneficial birds and insects
- Low-maintenance landscaping
- Attractive

Because of these benefits, a rain garden was the perfect fit to help us mitigate stormwater runoff and sediment deposits from our parking area.

Relying on the expertise and funding support from our partners, over 100 plants were ordered from Shoreview Native in Two Harbors and planted late this summer.

We are thankful to the CCSWD and Master Gardeners Sally Berg, Rovena Claxton, Hillary Freeman, Maxene Linehan, and Regine Meissner for their assistance planting the garden. We are proud of the beautiful garden that protects our environment and will be enjoyed by many for years to come.



*Various plants and flowers will bloom throughout the year including Blue Flag Iris, Marsh Marigold, Common Boneset, and Rough Blazing Star.*

# JOIN US FOR A DRIVE-THROUGH APPRECIATION EVENT

*We are grateful for YOU and  
YOUR membership!*

Every year, our member appreciation event is our chance to thank you and express our appreciation for your patronage throughout the year.

This year we'll have three drive-through events for members to stop by and claim a bag of goodies from Arrowhead Cooperative!

***Please join us at the following locations 11 am - 1 pm:***

**Wednesday, October 7:**

Grand Portage Community Center

**Thursday, October 8:**

Schaap Community Center at Mid-Trail

**Friday, October 9:**

Arrowhead Cooperative Lutsen Office (5401 W Highway 61)



## LIKE US ON FACEBOOK FOR A CHANCE TO WIN \$50

As part of our member appreciation celebration, Arrowhead Cooperative will be giving away one \$50 electric bill credit and one \$50 broadband bill credit. All you have to do is like the Arrowhead Cooperative Facebook page at [www.facebook.com/aecimn](http://www.facebook.com/aecimn) by October 31, 2020, to be automatically entered in the drawing to win!

*(Drawings take place on November 2, 2020)*



## LOOKING FOR A TAX BREAK?

With the start of another heating season, we would like to remind members who have electric heat as a primary heat source, that their heat is exempt from Minnesota sales tax November through April.

The exemption only applies to electricity used as your primary fuel for residential heating. If you have two heat meters, only one heat meter is tax-exempt. Electricity from lights, appliances, etc. is not tax-exempt. Arrowhead Cooperative must charge sales tax unless we have a Sales Tax Exemption Certificate on file. If you sent in the form in the past you do NOT need to send it in again. We renew it automatically. If you find you qualify and are not sure if you have already submitted this certificate look under your rate on your bill. If it says "Winter Exempt" in your rate description then you are tax exempt.

## ELECTRIC HEAT SALES TAX EXEMPTION CERTIFICATE

*This is to certify that the main source of heat for my home (over 50%) is furnished by permanently installed electric heating equipment and I, therefore, am eligible for the electric heating sales tax exemption, as provided by Minnesota state law. This is for the billing months of November through April only.*

**ACCOUNT #:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

**MEMBER NAME:** *(please print)*

**MEMBER SIGNATURE:**

**SERVICE ADDRESS:**

# SLIDE INTO COMFORT AND SAVINGS THIS WINTER

Arrowhead Cooperative offers excellent heating programs that offer value, safety, and competitive advantage. Our program variety ensures that you can choose the methods that best meet your needs. In addition, many of our programs offer rebates or a reduced electric rate to help you lower your energy bills. Learn more about six of our heating options below:

## 1. DUAL FUEL

Combine two heating sources - electric and an alternate heating system as your back-up. During control periods, your back-up heating system will need to be ready to provide the heat you need.

## 2. ROOM STORAGE HEATERS

The heater uses Electric Thermal Storage technology to convert electricity to heat. A quiet fan circulates heat from the bricks within the heater to heat the room. Each heater is individually controlled so you can adjust the temperature of each room.

## 3. CENTRAL STORAGE FURNACE

A furnace storage heater uses the same principles as a room storage heater: ceramic bricks are heated at night while you sleep and then the heat is distributed through a forced-air or hot water system.

## 4. SLAB HEAT

Enjoy cozy warm floors with electric slab heat. This heating method uses the concrete floor of a building as a radiant heat source. Slab storage heating has been recognized as one of the most comfortable forms of heating.

## 5. AIR SOURCE HEAT PUMP

A very efficient system, these transfer heat instead of creating it. In the summer, it works like a central air conditioner, but when outdoor temperatures drop, it operates in reverse to provide supplemental heat.

## 6. WATER HEATER

Our water heating program conserves energy by heating water on weekdays during off-peak hours when electric costs are the lowest. Your water heater will heat overnight and then distribute hot water throughout the day.

**Call Arrowhead Cooperative during business hours to learn more about the heating options that could save you money!**

*Reminder: Dual Fuel is a "controlled" electric heating program which is why it can be offered at a reduced electric rate. When there's a high demand for electricity - usually the coldest day of winter - the electric heat source can be shut off for up to 12 hours at a time. That's why it's critical to have your back-up heating source tested before winter hits so you know it'll be there when you need it.*

# CO-OP NEWS

## COLD WEATHER RULE REMINDER

Arrowhead Cooperative members who may have trouble paying their winter energy bills are reminded that the Cold Weather Rule takes effect October 15.

The Minnesota Cold Weather Rule protects qualified residential utility customers during the winter months. Under this rule, electric service will not be disconnected from October 15 through April 15 due to non-payment, if customers meet Cold Weather Rule requirements. However, this rule does not relieve members of their responsibility to pay their utility bills.

Those who qualify for Cold Weather Rule protection need to set up a payment schedule with the Cooperative. Call us today for more information or to setup your payment arrangement at (800) 864-3744.

## NEXT BOARD MEETING

*Thursday, October 29, 2020, at 9:00 a.m.*



**Follow these three steps to vote for your favorite photos for the 2021 Arrowhead Cooperative Calendar by Sunday, October 18!**

*(Voting is taking place online instead of in-person to protect your health and safety during the COVID-19 pandemic.)*

1

*If you haven't already, "like" Arrowhead Cooperative on Facebook.*



2

*Go to our 2021 Calendar Contest photo album on our Facebook page.*



3

*Vote for a photo by selecting the "like" button on the photos of your choosing.*



# TRUE NORTH PUT YOUR SERVICE ON VACATION HOLD

*Going on vacation or away for a while? Find out how to temporarily suspend your service.*

*Reminder to True North Residential Subscribers: if you will be suspending your phone or internet service this fall, please contact our office three business days before the date you are pausing service.*

The minimum monthly service charge for each suspended service is \$10 and the maximum length of a suspension is 6 months. If you suspended your service last year, you need to have 6 months of active service before you are eligible to suspend again. For example, if your service became active in May you must wait until November to suspend this year. You may request suspension via phone at (218) 663-9030 or email [truenorth@arrowhead.coop](mailto:truenorth@arrowhead.coop).

We are proud to power all the things you love.  
**OCTOBER IS  
NATIONAL  
CO-OP MONTH**

**#PowerOn**



## OCTOBER CALENDAR WINNER

*Submitted by: Tom Bittinger*



## SAFETY TIP

*When the leaves begin to fall from your trees, be sure to sweep them away from outdoor outlets, light fixtures, and power cords. Dry leaves easily catch fire if hit with a spark of some kind. You should also keep your outdoor air conditioning unit clean and clear of any autumn debris.*

## ARROWHEAD COOPERATIVE

5401 West Hwy. 61, PO Box 39  
Lutsen, Minnesota 55612-0039  
Phone: (218) 663-7239 | (800) 864-3744  
Fax: (218) 663-7850

[www.arrowhead.coop](http://www.arrowhead.coop)  
[www.truenorthbroadband.com](http://www.truenorthbroadband.com)

**CEO:** John Twiest  
**BOARD PRESIDENT:** Michael Littfin  
**EDITORS:** Sara McManus  
and Fuller Creative, LLC

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