

THE HIGHLINE BY LINE

A NEWSLETTER FROM ARROWHEAD COOPERATIVE



2021 REBATES

Arrowhead Cooperative offers a wide range of programs and smart technologies to our members to help manage electricity while ensuring reliability. We offer several rebates and incentives to save you even more when making energy-efficient changes in your home. The following rebates are available for 2021!



Arrowhead Cooperative works to help families and businesses use energy wisely. Whether you're building a new home, remodeling an existing home, or simply buying a new appliance, your cooperative offers professional advice and a wide array of incentives to ensure you get the most for your energy dollar.

Arrowhead Cooperative is excited to announce new rebates for energy efficient improvements in 2021. In addition to the residential rebates to the right, Arrowhead Cooperative offers commercial rebates for lighting, motors, drives, and more. All rebate and incentive programs have certain restrictions and requirements that must be met before a rebate can be issued. Contact Arrowhead Cooperative for more information and to access the appropriate rebate forms by calling (800) 864-3744 or emailing newsletter@arrowhead.coop

You don't have to sacrifice your lifestyle or a single degree of comfort to be a smart energy user. Contact the member services department today to learn more about how you can improve your home's energy use.



LIMITED TIME OFFER

With these short winter days, we're all using our lights more. That's why now's the perfect time to make the switch to energy-saving LEDs – and get 50% off now through Feb. 28! Take advantage of this offer and other energy-saving opportunities online at www.energywisemn.com.

ENERGY STAR® APPLIANCES

Energy Star® Dishwasher \$15

Energy Star® Dehumidifier \$25

Energy Star® Clothes Dryer \$25

Energy Star Freezer or Refrigerator \$75
(Proof of recycling old unit required.)

LIGHTING

Energy Star® LED Bulbs up to \$2 per bulb

HVAC

Smart Thermostat \$25

ETS Space Heating System \$50 per kW

Ductless ASHP – Electric Primary Heat \$500

Ductless ASHP – Delivered Fuels Primary Heat \$300

Central ASHP System \$480-\$630
(Call for details.)

Energy Star® Ductless Mini-Split
Air Source Heat Pump \$300/\$500

WATER HEATING

ETS Water Heater \$400
(80+ gallon and high efficiency only)

Heat Pump Water Heater \$500

Interruptible Water Heater \$200
(50+ gallon and high efficiency only)

ORU APPLICATION DEADLINE APPROACHING

Since 1953, Arrowhead Cooperative has been committed to improving our members' quality of life. This tradition continues through our community service program called Operation Round Up.

Arrowhead Cooperative members and True North Customers participate by agreeing to have their monthly bill amount rounded up to the next whole dollar. Members make a tax-deductible donation of \$.01 to \$.99 per month, a maximum annual donation of \$11.88 a year. On average, our members each donate \$6 a year. Yet, taken together, these contributions add up to something pretty remarkable: thousands of dollars in grants.

In 2020, the North Superior Ski and Running Club (NSSRC) was one of eleven local organizations to benefit from this grant program. They received a \$5,000 grant to support NSSRC-sponsored youth skiing programs.

"NSSRC was founded 41 years ago to promote healthy outdoor recreation at Pincushion Mountain," shared NSSRC President, Chris O'Brien. "The volunteer-led organization developed and now grooms and maintains the 25km network of year-round trails at Pincushion Mountain. These trails are some of the most



PLAN AHEAD FOR YOUR 2021 PROJECTS

If you are planning a project this year that might require a new electric service, changes to existing service, or you're planning to get connected with broadband service, now is the time to begin planning your project to help you budget accordingly and meet your project timelines.

It's common for the Cooperative to receive many requests for service projects in the early spring. However, projects requiring electric lines to be built, rebuilt, or moved aren't as simple as they may seem and sometimes require a more complex process. In addition, it is helpful for our team to know in advance if you're planning on adding fiber to the home, to ensure adequate equipment availability.

We strongly encourage anyone thinking about these services to contact the Cooperative and begin the planning process as early as possible. For questions, please contact the Cooperative during regular business hours at (800) 864-3744.

popular in Cook County for skiing, running, and walking, and have been busier than ever this year.”

The Operation Round Up grant was used to purchase ski equipment, both for the Y-Ski program for younger kids (\$3000) and for the club-sponsored Cook County High School Nordic Ski Team (\$2000). The Y-Ski program for young skiers has been an instrumental part of NSSRC’s programs at Pincushion for many decades and is thriving again this year even despite Covid-related safety restrictions.

67 kids received equipment from Y-Ski for the 2020-21 winter season, and 20 kids are enrolled in Y-Ski instructional programs, supported by eight volunteer coaches. O’Brien shared his thanks, “The team’s new ski equipment purchased with the Operation Round Up grant is a wonderful boost. Thanks to all Arrowhead members for your support of NSSRC’s youth ski programs at Pincushion Mountain.”



Arrowhead Cooperative’s Operation Round Up® program has awarded nearly \$400 thousand to over 100 local non-profit organizations and community service programs since the program’s inception in 2003. Operation Round Up funds are given to local civic organizations and worthy causes through an application and selection process.

APPLY TODAY

The deadline to submit applications for the next grant cycle is Friday, April 16 by 4:30 p.m. Operation Round Up funds are given to local civic organizations and worthy causes through an application and selection process. For further information or to obtain an application form, visit www.arrowhead.coop or call (800) 864-3744.

CO-OP NEWS

COLD WEATHER RULE REMINDER

Do you need help paying your electric bill this winter? The Minnesota Cold Weather Rule helps homeowners and renters protect and reconnect heat during the winter months. If you are worried about paying your electric bill on time, contact Arrowhead Cooperative at (800) 864-3744 before the due date of your bill. By completing an “inability to pay” form and making/maintaining a payment arrangement we can help you avoid disconnection.

If you need additional help you can also call the following numbers:

- Energy Assistance Hotline
(800) 657-3710
- Arrowhead Economic Opportunity Agency
(800) 662-5711
- Grand Portage Energy Assistance
(218) 475-2822
- Salvation Army Heatshare
(800) 842-7279

NEXT BOARD MEETING

February 25, 2021 at 9:00 a.m.



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A HEAT PUMP BUILT FOR MINNESOTA

Air source heat pumps (ASHPs) have been used for many years in nearly all parts of the United States but, until recently, were not common in areas with extended periods of subfreezing temperatures. However, in recent years, cold-climate ASHP (ccASHP) technology has advanced so that it now offers a legitimate space heating alternative in colder regions, like northern Minnesota.

A ccASHP can provide both efficient heating and cooling for your home. When properly installed, it can deliver up to three times more heat energy to a home than the electrical energy it consumes. This is possible because a heat pump moves heat rather than converting it from a fuel-like combustion heating systems do. A project recently conducted by the Center for Energy and Environment found that the efficiency of the newest generation of ccASHPS can operate down to minus 13 degrees Fahrenheit.

Since heat pumps provide heating in the winter and cooling in the summer, you should be aware of at least two heat pump energy efficiency ratings. The Seasonal Energy Efficiency Ratio (SEER) measures cooling efficiency over the cooling season, while the Heating Seasonal Performance Factor (HSPF) measures heating efficiency over the heating season.

HSPF is a standardized rating used to compare energy efficiencies. HSPF is used by all heat pump manufacturers to indicate efficiency ratings. Like miles per gallon for your car, the higher the HSPF number, the more efficient the system.

When properly installed and sized appropriately, today's ccASHPs can provide 100% of a home's heating needs down to temperatures as low as zero degrees, which is roughly 90% of all heating hours in Minnesota. If properly set, an ASHP can serve as your primary source for a good part of our Minnesota winters.

Arrowhead Cooperative provides a variety of incentives and programs for heat pump technologies. Should you have any additional questions, feel free to contact an energy expert at (800) 864-3744. Be sure to continue looking for additional ways to improve the energy efficiency of your home, and take advantage of all the rebates we have to offer by visiting us at www.arrowhead.coop.



FEBRUARY CALENDAR WINNER

Submitted by: Terryl Hyzer



SAFETY TIP

Using the right bulbs can prevent electrical problems, so check all lamps, fixtures, and appliances to ensure you're using the correct wattage. If a light fixture has no wattage listed, use 60-watt bulbs or less.

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