

2024 RATE ADJUSTMENT:

At Arrowhead Cooperative we work hard to control costs without adversely affecting reliability or service, but eventually the rising costs of wholesale power, materials and services needed to deliver reliable electricity make it necessary to adjust our rates.



One of the responsibilities of managing an electric cooperative is to provide the best possible service at the most affordable cost. To do this each year, the Arrowhead Cooperative Board of Directors and our staff analyze the optimal way to manage the cooperative finances, looking closely at operating costs and comparing that to the income we expect to receive from electric sales. After careful consideration Arrowhead Cooperative’s Board of Directors has adopted a rate adjustment.

WHY IS A RATE ADJUSTMENT NEEDED?

Similar to many other businesses facing inflationary pressures and supply chain disruptions, our cooperative has also felt the impact of challenges within the national energy industry. The adjustment in rates is primarily a response to the rising costs of wholesale power. Additionally, it is essential to address the heightened expenses associated with conducting our operations, ensuring the continued quality, reliability, and integrity of our services.

HOW MUCH IS THE ADJUSTMENT?

The chart to the right reflects the change in rates for residential and commercial services. This increase will be reflected on bills due in February. Call our offices at (218) 663-7239 or (800) 864-3744 for information regarding adjustments to additional rate classes.

WE’RE HERE TO HELP

We recognize that a change in our rates means a change in your bill, and your household budget. We want to remind you that you have access to resources to help keep your

monthly bills manageable. Our Budget Billing program gives you more predictable bills by averaging the amount you pay each month based on your previous 12 months of consumption. Our energy experts are available to discuss load management, and help you determine energy solutions that work for you.

HAVE QUESTIONS?

Arrowhead Cooperative works hard to keep its electric rates competitive and fair. We are committed to providing you with reliable, affordable, and environmentally responsible electric service. If you have any questions or concerns regarding this rate adjustment, we encourage you to call us at (218) 663-7239 or (800) 864-3744, or email us at newsletter@arrowhead.coop.

RESIDENTIAL SERVICE	2023 RATE	2024 RATE
Service Availability Charge	\$50 per month	\$53 per month
General Service (June– August)	\$0.1533 per kWh	\$0.1579 per kWh
General Service	\$0.1376 per kWh	\$0.1417 per kWh
Off Peak (Storage/ChargeWise)	\$0.0612 per kWh	\$0.0630 per kWh
Interruptible Heating/Dual Fuel	\$0.0728 per kWh	\$.0750 per kWh
COMMERCIAL SERVICE	2023 RATE	2024 RATE
Service Availability Charge	\$50 per month	\$53 per month
General Service (June– August)	\$0.1433 per kWh	\$0.1479 per kWh
General Service	\$0.1276 per kWh	\$0.1317 per kWh

SPOTLIGHT ON COMMUNITY THEATER: GRAND MARAIS PLAYHOUSE THRIVES WITH OPERATION ROUND UP® SUPPORT

Since 1953, Arrowhead Cooperative has been committed to improving our members' quality of life. This tradition continues through our community service program called Operation Round Up®.

SMALL CHANGE ADDS UP

Arrowhead Cooperative members and subscribers actively participate by opting to round up their monthly bill amounts to the nearest whole dollar. Through this simple gesture, members contribute a tax-deductible donation ranging from \$.01 to \$.99 per month, with a maximum annual contribution of \$11.88. On average, each member's yearly donation amounts to \$6. Nevertheless, collectively, these seemingly modest contributions yield remarkable results: thousands of dollars in grants.

THE GRAND MARAIS PLAYHOUSE AFTER SCHOOL PROGRAM

In 2023, the Grand Marais Playhouse was one of 10 local organizations to benefit from this grant program. They received a



A technical session during the Grand Marais Playhouse After School program.

ENERGY STAR® APPLIANCES

Energy Star® Dehumidifier \$25

Energy Star® Clothes Dryer \$25

New Energy Star Freezer or Refrigerator \$75
(Proof of recycling old unit required.)

Recycling Only of Energy Star Freezer or Refrigerator \$75
(Proof of recycling old unit required.)

LIGHTING

LED Yard Light \$30

HVAC

Smart Thermostat \$25

ETS Space Heating System \$50 per kW*

Interruptible Heating System \$50 per kW*

WATER HEATING

ETS Water Heater \$400*
(80+ gallon and high efficiency only)

Heat Pump Water Heater \$500

Hot Water Circulating Pump \$50

Interruptible Water Heater \$200*
(50+ gallon and high efficiency only)

2024 REBATES

Arrowhead Cooperative is excited to announce new rebates for energy efficient improvements in 2024.

In addition to the residential rebates listed to the right, Arrowhead Cooperative offers commercial rebates for lighting, motors, drives, and more.



Contact Arrowhead Cooperative for more information and to access the appropriate rebate forms by calling (800) 864-3744 or emailing newsletter@arrowhead.coop

\$5,000 grant to help provide after-school programming for students in grades 3 to 12.

Since its establishment in 1971, the Grand Marais Playhouse has been fostering community bonds through theater, beginning as an initiative dedicated to providing positive mentorship, fostering community collaboration, and offering creative activities to the local youth. Over the years, the organization evolved into a community theater, emphasizing inclusivity for all members.

“There is a significant demand for after-school activities beyond sports, ensuring safety and inclusivity for community youth,” shared the Grand Marais Playhouse Artistic/ Technical Director, Sue Hennessy. “The Playhouse educational programming has garnered highly positive feedback from both participants and parents. Engaging a diverse range of youth, from those keen on performance improvement to others seeking a safe, inclusive, supportive, and creative group activity, underscores the success of our initiatives. The after-school educational program aspires to cater to all interests by providing a spectrum of theater activities.”

The after school program was offered this fall and included drama club and technical theater classes for grades 6-12 on Mondays, while Wednesdays and Fridays featured a lively general theater program for grades 3-8, incorporating theater games and art projects. Advanced theater classes for grades 6-12, focusing on actor training, musical theater, dance, vocal training, and more, were held on Tuesdays and Thursdays. Enrollment was flexible, accommodating individual preferences and abilities, emphasizing inclusivity.

“We extend our heartfelt gratitude to Operation Round Up® for the invaluable support to kickstart the Playhouse after-school theater program. The triumphant fall session fuels our anticipation for an equally fulfilling winter-spring term. Recognizing the community’s appetite for enhanced after-school creative offerings, we firmly believe that theater provides a safe environment for fostering creativity, learning, self-confidence, teamwork, and a sense of community—all through a fun experience.”

Arrowhead Cooperative’s Operation Round Up® program has awarded nearly \$400 thousand to over 100 local non-profit organizations and community service programs since the program’s inception in 2003. Operation Round Up funds are given to local civic organizations and worthy causes through an application and selection process.

APPLICATION DEADLINE APPROACHING

The deadline to submit applications for the next grant cycle is Friday, April 5 by 4:30 p.m. Operation Round Up® funds are given to local civic organizations and worthy causes through an application and selection process. For further information or to obtain an application form, visit www.arrowhead.coop or call (800) 864-3744.

CO-OP NEWS

YOUTH TOUR APPLICATION DEADLINE APPROACHING - WIN A FREE TRIP TO WASHINGTON D.C.

This year Arrowhead Cooperative will once again sponsor two local high school juniors to attend the Rural Electric Youth Tour. Learn more about the trip and how to apply on our website at www.arrowheadcoop.com/youth-tour/. The deadline to apply is February 14, 2024.

SAVE THE DATE

Mark your calendars! The Arrowhead Cooperative Annual Meeting will take place on Wednesday, June 12, 2024. Watch for additional details in future newsletters.

NEXT BOARD MEETING

Thursday, February 29, 2024, at 9:00 a.m.



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ARE YOU INTERESTED IN SERVING ON THE BOARD?

The cooperative model depends on its members to provide leadership and guidance.

Arrowhead Cooperative Directors are members just like you who understand and listen to the community. They represent you on the Cooperative’s Board, while responsibly overseeing the business of the Cooperative and determining its strategic direction.

Each year an election takes place to ensure that every member has a voice in the governance of this organization and that any member in good standing may seek election for the Board of Directors.

In 2024, there are three districts up for election:

- District 2: Maple Hill/Colvill**
- District 4: Rosebush/Devil Track**
- District 5: Cascade/Pike Lake**

RESPONSIBILITIES OF THE BOARD	DIRECTOR QUALIFICATIONS
<ul style="list-style-type: none">Attend monthly meetings to receive updates from managers and review financial reports.Collaborate with the CEO to make decisions about the annual operating budget.Direct the management of the Cooperative, including rate setting and the development of the rules and regulations that govern service to members.Hire and delegate duties, responsibilities, and authority of the CEO.	<ul style="list-style-type: none">Be an Arrowhead Cooperative member and live in the district you wish to represent.Willing to attend regular meetings (time and travel are compensated.)Not be employed by, or have financial interest in, a competing enterprise.Have an interest in shaping the future of Arrowhead Cooperative.

Individuals who serve on the Arrowhead Cooperative Board of Directors possess a sincere interest in the Cooperative and the willingness to work with others to ensure its strong future. They are available to participate in monthly meetings and special events and are also accessible to the members whom they represent.

If you are interested in serving on the Arrowhead Cooperative Board you must obtain a petition form from Arrowhead Cooperative by calling our office to request or downloading from our website. Petition forms need to be signed by 15 members from your district and returned to the Cooperative by 4:00pm on April 3.

Director elections take place at the Annual Meeting held during the month of June. Ballots are mailed to all members along with the Cooperative’s annual report prior to the meeting.



FEBRUARY CALENDAR WINNER
Submitted by: Krista Olson



ELECTRIC SAFETY

You should never plug your space heater into a power strip because the power strip isn't designed to handle the high current required by space heaters. If you do plug your space heater into a power strip, it could cause the power strip to melt, burn, or catch fire. Also don't forget to turn your space heater off before you leave your house or before you go to sleep at night.

ARROWHEAD COOPERATIVE

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